Shipment is deemed to be binding acceptance of our rate quotation and following Terms & Conditions:

1. Payment & Legal Liability

1.1. The Booking Party, Agent of Principal, or Principal shall ensure full and timely payment of all agreed slot charges to Vira Line (acting solely as an Slot Owner). In the event of non-payment, Vira Line Sea Shipping LLC reserves the right to take legal action at the Port of Loading (POL) or Port of Discharge (POD) to recover outstanding amounts. Any legal costs, fees, and associated expenses shall be borne by the Booking Party, Agent of Principal, or Principal.

1.2. This contract is established exclusively between the Booking Party, Box Agent, or Slot Owner and the Carrier and shall be governed by the principle of private of contract.

1.3. All quoted rates are on FIO terms, unless otherwise specified & all quoted rates are per TEU, unless otherwise specified

2. Payment Terms & Conditions

2.1. Payments shall be made in UAE Dirhams (AED) to the designated account provided in the invoice (Al Maryah Community Bank Account) or in USD cash, subject to a written agreement. For any alternative account payment, the same should be confirmed directly by General Manager Only. The exchange rate shall be 1.00USD = 3.685AED.

2.2. Any bank transfer charges shall be borne by the payer.

2.3. We do not provide cash or cheque collection services. The Booking Party/Agent/Principal is solely responsible for ensuring the timely settlement of outstanding payments.

3. General Rate Increase (GRI)

3.1. The agreed rate is subject to any General Rate Increase (GRI) imposed by Vessel Operators (VOs) during the current month. Notice of any GRI shall be provided at least seven (7) days in advance.

4. Insurance & Limitation of Liability

4.1. Cargo insurance is not included in our rates and must be arranged independently by the customer.

4.2. The customer expressly waives any right of subrogation against the Vessel Agents and Vessel Owners.

4.3. The Vessel Operator shall not be held liable for any claims, damages, or losses relating to the shipment

5. Invoice Settlement & Late Payment

5.1. Shipper-Owned Containers (SOC): Invoice amounts must be fully settled before loading.

5.2. Carrier-Owned Containers (COC): Payment is due within the agreed credit period, calculated from the loading date.

5.3. Late Payment Penalty: A penalty of 1% per day of the total outstanding invoice amount shall be applied for overdue payments until full settlement.

5.4. Consequences of Non-Payment:

• If payment remains outstanding beyond the agreed credit period, subsequent bookings shall be suspended.

• If payments exceed the credit period, the Box Agent must provide a deposit cheque to Vira Line Sea Shipping LLC office covering the full outstanding amount.

6. Dispute Resolution & Invoice Acceptance

6.1. Any disputes regarding invoicing format must be raised before the vessel's departure from the respective Port of Loading (POL). Failure to do so shall constitute unconditional acceptance of the invoice.

6.2. Any invoice discrepancies must be reported within 24 hours of issuance; otherwise, the invoice shall be deemed final and accepted. (So, Pricing/Operations/Marketing/Sales Person can add Account/Finance team/ Payer Party in Cc to be involved of all Terms)

6.3. In the event of non-payment beyond seven (7) days from the due date, Vira Line Sea Shipping LLC reserves the right to initiate legal proceedings in the UAE (or at POL/POD) to enforce payment.

6.4. The slot provider reserves the right to hold any related units until all outstanding invoices, including penalties, are fully settled.

7. Berthing Schedule & Operational Delays

7.1. Berthing schedules shall be provided based on the terminal plan and are subject to change with or without prior notice.

7.2. The slot provider shall not be liable for any costs, storage fees, or delays arising from:

• Early submission of load lists
• Port restrictions related to COVID-19
• Port congestion
• Adverse weather conditions
• Technical issues
• Missed vessel connections

7.3. The Vessel Operator shall not accept any ITT (Inter-Terminal Transfer) charges.

7.4. No CY (Container Yard) terms or alternative port rates/schedules shall apply unless explicitly stated.

8. Hazardous & Restricted Goods

8.1. Any hazardous, flammable, explosive, or dangerous goods shipped without the carrier's explicit consent may be:

• Unloaded, destroyed, or rendered harmless at any time, at any place, without compensation.
• Subject to all resulting damages, liabilities, and expenses, payable by the shipper.

8.2. If such goods, even with consent, become a risk to the vessel or other cargo, they may be handled as per Clause 8.1. without liability to the carrier, except under general average provisions.

8.3. IMCO Class 1 shall be quoted separately on application & IMCO Class 7 is not accepted for carriage

8.4. All hazardous shipments are accepted subject to vessel master's approval

For further information, please refer to the prohibited/restricted list of commodities as per appended IMDG List on correspondences.

9. Cargo Damage & Responsibility

9.1. The customer shall bear full responsibility for any cargo damage, including but not limited to:

• Leakage or damage due to cargo nature
• Improper packing, lashing, or stuffing

9.2. All fines, fees, costs, and damages incurred shall be settled as per the agent's relevant invoices.

10. Verified Gross Mass (VGM) Compliance

10.1. As per SOLAS (Safety Of Life At Sea) regulations, shippers must submit VGM (Verified Gross Mass) data before the stipulated cut-off time.

10.2. Any mis-declaration of VGM shall result in fines imposed by the slot provider on the Booking Party, Agent of Principal, or Principal.

11. Prohibited Container Prefixes

11.1. ZIM Prefix (COC/SOC ZIM Containers/Units) are strictly prohibited from being loaded onto vessels.

11.2. Any unauthorized ZIM-prefixed units detected will be returned to the load port, with all related costs and liabilities borne by the Box Operator/Line Account.

11.3. The following container prefixes are banned: TDIU, HDXU, IRSU, BANU, FURU, ALXU, XBIU, SBAU, FMCU, PARU, LSLU, AGIU, KGNU, PESU, XANU, LCTU, and ZIMU.

Notwithstanding any other agreement/understanding that may exist, it is explicitly understood that the containers booked with us will be released at the discharge port, without presentation of Vira Line Original Bills of Lading. Consequently, Vira Line will not be held liable for claims for wrongful delivery.